

## **QUALITY POLICY**

Faculty of Veterinary Medicine from University of Lisbon (FVM-ULisbon) aims to be the leading organization in the field of Veterinary Sciences in Portugal. This goal is based on continuous improvement of teaching and research, innovation, cooperation and sustainability, as well as on good clinical and laboratory practices and dissemination of knowledge through a variety of educational processes.

Quality policy is implemented through the following principles:

- Development and improvement of a quality system according to the European and National University Standards and Guidelines for quality assurance;
- Professional approach in full agreement with the Ethical Codes;
- Meeting students' expectations and needs to warrantee their increasing satisfaction;
- Encouraging active stakeholders, including students, to participate in the quality assurance system;
- Increasing synergy of teaching and research activities, characterized by interdisciplinary scientific research and professional projects;
- Strengthening the active role of the Faculty in the development of economic processes and well-being of communities in which it operates;
- Permanent monitoring of quality indicators and continuous evaluation of Faculty's quality assurance and accomplishment of its strategies;
- Accountable and transparent operations and the fulfilment of entrusted tasks;
- Creating and maintaining a proactive, stable and motivating work environment;
- Providing all the necessary resources to ensure continuous improvement of all employees activities;
- Commitment to meet the requirements of the quality system, aiming to obtain a continuous improvement of quality at all levels.

All staff working at FVM-ULisbon is responsible for the implementation of this quality policy. The Faculty's quality policy is regularly monitored, reviewed and improved, as needed.

Lisbon, 20th December 2016.

Dean

Prof. Luís Manuel Morgado Tavares

(Full Professor)